

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 03-0248

# ORIGINAL

Regarding a complaint by (Person making the complaint): Gregory Scott

Against (Utility name): People Gas

As to (Reason for complaint) I called people Gas on 3-24-03 to have services installed at 7819 S. South Shore Dr. Apt. A5. They said I had a bill for 452.04 at 8134 S. Chappel dating from 1990-1993 that they wanted me to pay in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

*Chicago 60649*

My mailing address is 7819 S. South Shore Dr. Apt. A5

The service address that I am complaining about is 8134 S. Chappel

My home telephone is [773] 221-1315

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 671-8401

(Full name of utility company) People Gas Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint:

83-11 Adm. Part 200.130 - 200.150 - 200.610

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On March 24, 2003 I applied for service at 7814 S. South Shore Dr. Apt. A5. The service representative advised me that I had a bill for 452.04 dating from 1990-1993 at 8134 S. Chappel.
  2. The representative stated that I would have to prove that I was not living at 8134 S. Chappel at that time. I then went to the Park Grove Realty and had them give me copies of my old lease and fax them to People Gas showing them that at that time I was living at 8046 S. Kingston.
  3. When I call them back on March 25, 2003 that said I would need a police report showing that my I.D. have been stolen at that time.
- Please clearly state what you want the Commission to do in this case: I need the commission to explain to people Gas that I was not aware that my I.D. had been use until I spoke to them on March 24, 2003.

Date: 4-11-03  
(Month, day, year)

Complainant's Signature Gregory Scott

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

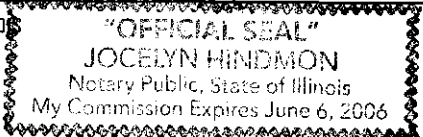
#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Gregory Scott, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Gregory Scott

Subscribed and sworn/affirmed to before me on (month, day, year) April 14, 2003.

Joelyn Hindmon  
Notary Public, Illinois  


**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.